



Harbour House Survey Results.

We invited views on plans for an important building at the heart of the Port here at Glasson Dock.

Harbour House was originally built in the early 1800s as the Harbour Master's Office. It's now fallen into disuse and disrepair.

Our short survey focused on the options for reinstating its role as an important part of the economic and cultural vitality of Glasson Dock.

The responses are detailed below.



Harbour House Conservation.

Here are the details of the proposed options for Harbour House. They are based on benefits for all stakeholders and they take into account what's already available locally:

1. **PORT OFFICES:**

This is an excellent opportunity to conserve the building and return it to its former use as an administrative base for port staff. We feel that hot desking for businesses related to port operations is a natural extension of this function. Non-port businesses could also hot desk here.

2. **WELFARE FACILITIES FOR PORT STAFF AND VISITING SEAFARERS:**

Our core business is shipping and we would like to provide improved welfare facilities to our valued staff. The port has long served a community of seafarers. There is no current provision at the port for them. They will be able to find laptop and phone chargers and reply to emails on dry land.

3. **BUSINESS FACILITIES:**

We are proposing a flexible space to use for training, lectures, and business meetings. Local businesses and special interest groups will be able to use this too.

4. **SPACE DEDICATED TO HERITAGE:**

Our archive needs a home. We are keen to tell the full story of the port with display boards and artifacts in a space dedicated to our heritage. It will be open to the public with existing parking available in the village.

5. **FIRST AID STATION WITH DEFIBRILLATOR:**

Port staff are first aid trained and can share these skills with the local community.

Briefly tell us which of the above most appeal(s) to you and why:

Please see **Appendix 1** for a full list of the answers to this question.

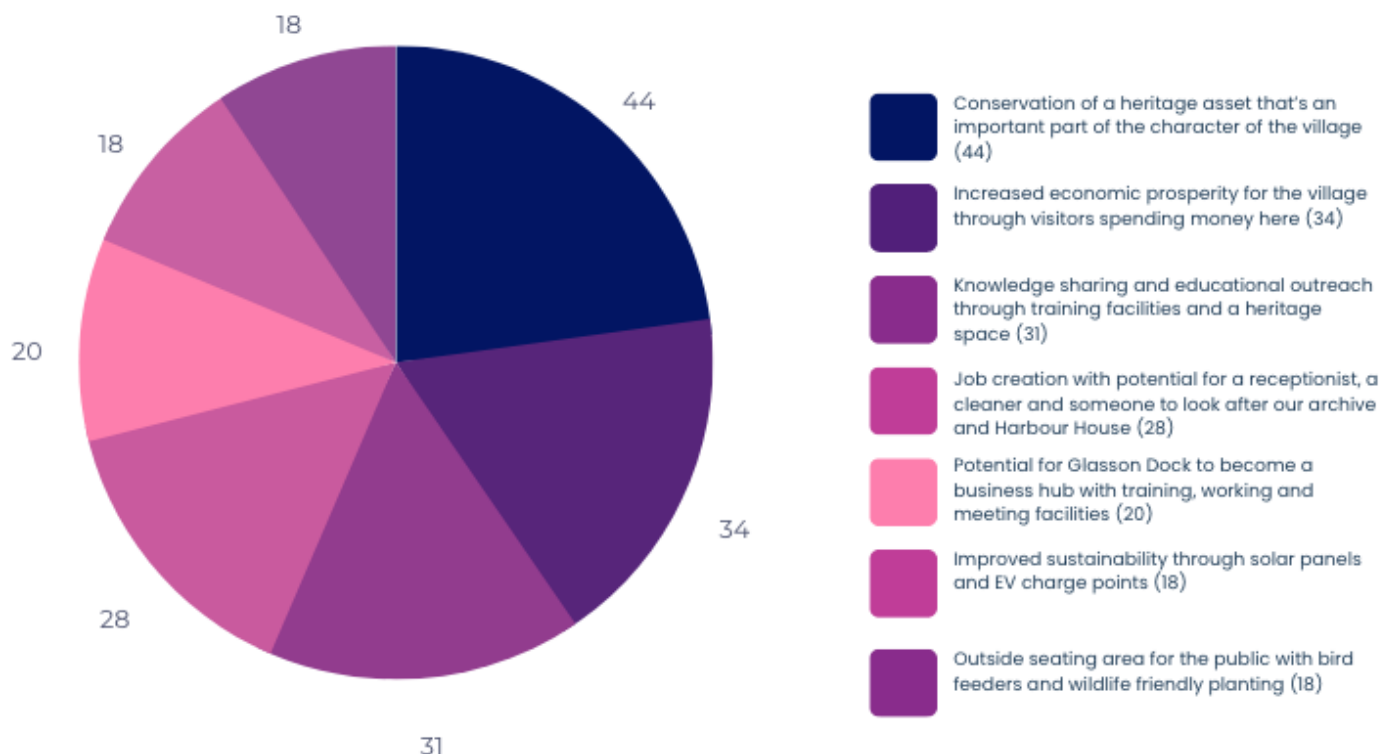


Project Aims.

Our Trust Port runs as a commercial business and any surplus generated is re-invested back into the Port for the benefit of all stakeholders, including wider regional interests, and future generations. Which of these Harbour House conservation project benefits are most important to you?

- Increased economic prosperity for the village through visitors spending money here
 - Job creation with potential for a receptionist, a cleaner and someone to look after our archive and Harbour House
 - Conservation of a heritage asset that's an important part of the character of the village
 - Potential for Glasson Dock to become a business hub with training, working and meeting facilities
 - Improved sustainability through solar panels and EV charge points
 - Outside seating area for the public with bird feeders and wildlife friendly planting
- Knowledge sharing and educational outreach through training facilities and a heritage space

Project Aims: Responses





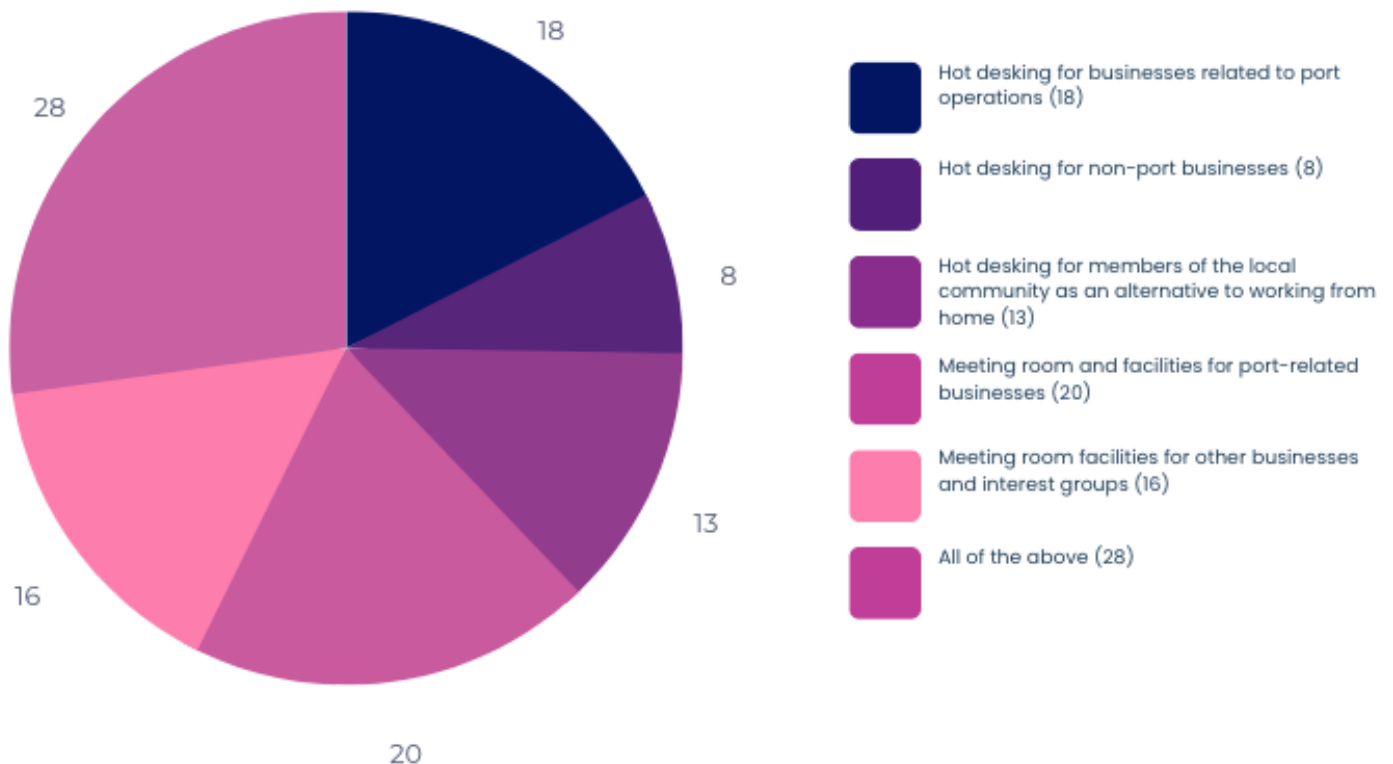
Conserving the building.

As a Trust Port, one of our roles is to conserve and protect the heritage of the Port, handing it on to the next generation in safer and better shape. Harbour House now needs urgent attention. We are returning the Port offices to their original home in Harbour House. We also plan to establish a hot desking area and business facilities.

Which of the following do you feel would be a sensible extension of the planned office move?

- Hot desking for businesses related to port operations
- Hot desking for non-port businesses
- Hot desking for members of the local community as an alternative to working from home
- Meeting room and facilities for port-related businesses
- Meeting room facilities for other businesses and interest groups
- All of the above

Conserving the Building: Responses





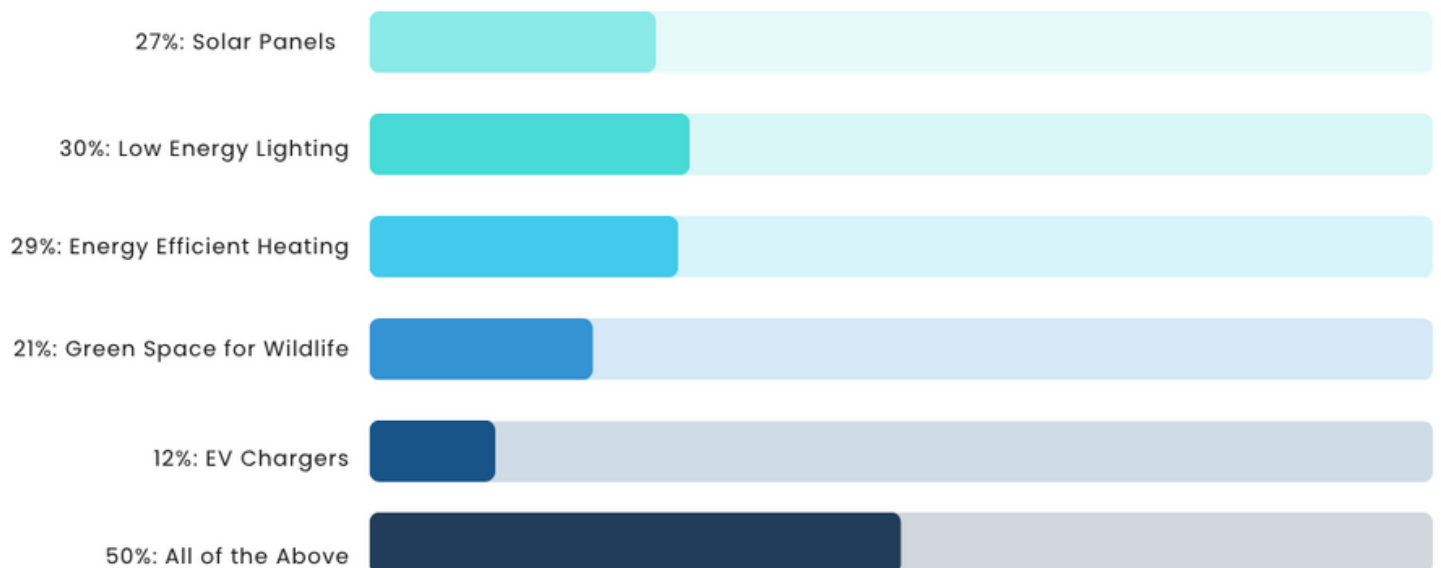
Sustainable Conservation.

We are aiming for the sustainable conservation of Harbour House.

Which of the below would you most like to see included?

- Solar panels
- Low energy lighting
- Energy-efficient heating
- A green space with wildlife planting
- EV chargers
- All of the above

Sustainable Conservation: Responses





Providing a Training Space.

We need a facility as our staff receive regular training in key skills. Harbour House's conservation offers an ideal opportunity to combine this need with our office move. We are proposing to make the training space and its facilities available for local trainers to hire.

Do you agree that this is a good use of one of the rooms in Harbour House?

- Agree
- Disagree

Agree

52

Disagree

3

Supporting our Seafarers.

The seafarers who arrive in port have often been at sea for a long period of time. They are not currently served well through our existing facilities. We would like to create a dedicated seafarers' room in Harbour House where they can make contact with family, catch up with their emails, recharge their devices, and interact with the Mission for Seafarers, with whom we work.

Do you agree that this is a good use of one of the rooms in Harbour House?

- Agree
- Disagree

Agree

56

Disagree

0



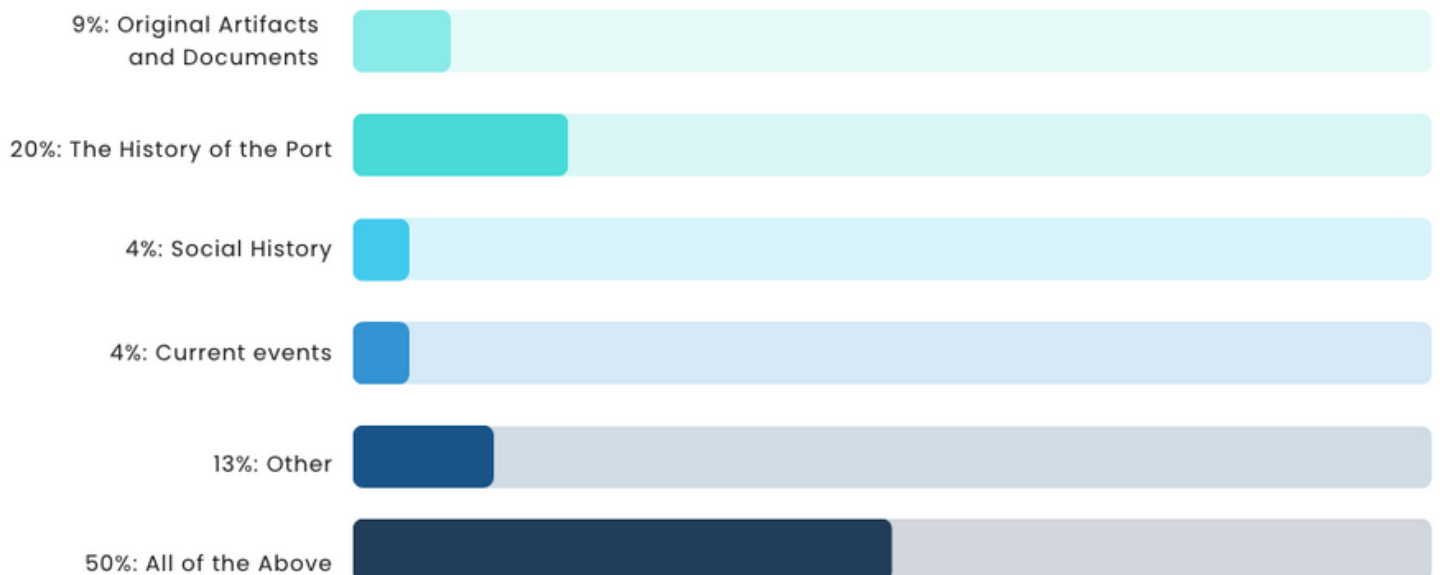
Sharing our Heritage.

Our archive needs a home. We are keen to tell the full story of the port with display boards and artifacts in a space dedicated to our heritage. It will be open to the public with existing parking available in the village.

Which of the following would you be most interested in as part of the heritage space we are proposing?

- The history of the port (its origins and changes over time)
- Original artifacts and documents (historical items from the Port of Lancaster collection)
- Current events (information about what happens here now)
- Social history (stories of individuals who have been an instrumental part of the Port story)
- All of the above
- Other

Sharing our Heritage: Responses



Other included:

Links with Lancaster Maritime Museum

Talks by maritime academics, historians, researchers and interest groups

Is there any chance of restoring the old port commission house? It was heartbreaking last time I saw this building. We use to play around there as kids when it was a beach

A space for workshops to enhance the heritage experience

The importance of the merchant navy through two world wars

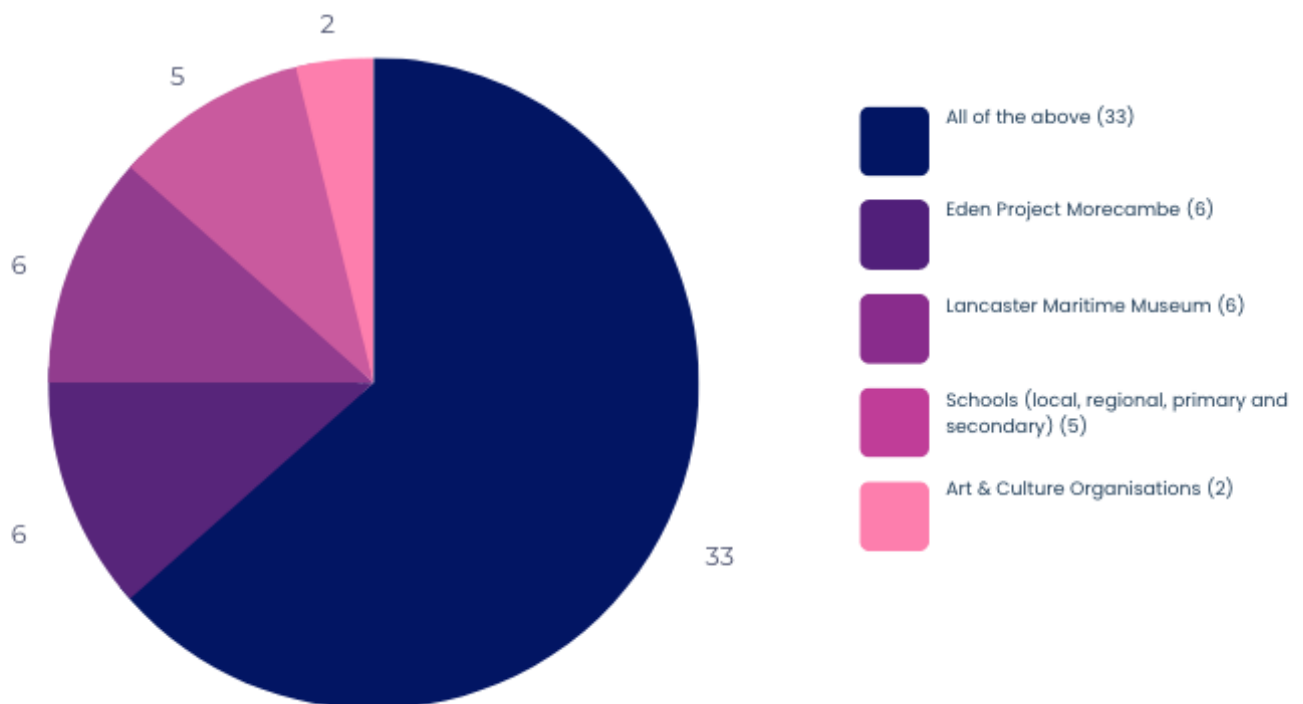


Sharing our Heritage (continued).

Which connections would you most like to see us develop following the creation of the heritage space?

- Schools (local, regional, primary and secondary)
- Lancaster Maritime Museum
- Eden Project Morecambe
- Art & Culture Organisations
- All of the above

Heritage Connections: Responses



Other written responses included:

Universities (regional)

Historical societies

Our local school has an eco-president and could work alongside you and help with planting etc



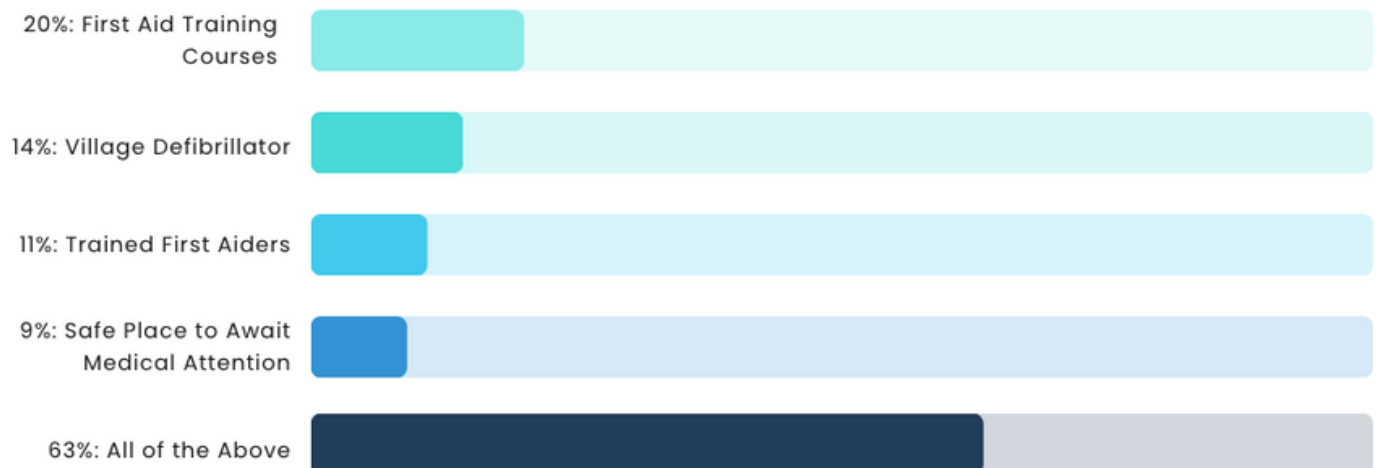
Adding to Community Wellbeing.

Port staff are first aid trained and can share these skills with the local community. We are planning a small space dedicated to community first aid.

Which of the following first aid benefits most interests you?

- Another defibrillator for village use
- Access to trained first aiders
- A safe place to await further medical attention
- First aid training courses open to the public
- All of the above

Adding to Community Wellbeing: Responses



Tell us More.

Is there anything else about the questions above you would like to share with us?

Please see **Appendix 2.** for a full list of the answers to this question.



Appendix 1: Proposed Options.

Comments on proposed options and project benefits:

(**note** any missing respondent numbers are due to the field having been left blank)

54

Heritage. I joined the largest merchant navy in the world in 1972 and there is very little of it left now. I was lucky to serve with many WW2 veterans from the convoys and they were dismayed at the exclusion of dead merchant seamen from cenotaphs.

· 2023-05-05

53

I think a space dedicated primarily to heritage would be a valuable addition to Glasson village as a whole, bringing additional tourist interest as well as preserving a beautiful building.

· 2023-05-05

52

Space dedicated to heritage – as a heritage site, it is important to conserve the stories behind this. Business facilities – more local spaces to book for various activities is positive for local businesses

· 2023-05-05

51

Preserving the heritage of the port is very important in my eyes and the port needs this base to do just that. Having space for group meetings at Glasson Dock would also be very useful and something we are lacking currently.

· 2023-05-05

50

The intro refers to 'proposed options' as though they are alternatives. However reading the 'options' 1 – 5, they aren't alternatives to be chosen but one plan accommodating them all. I fully support this proposal but it isn't a consultation.

· 2023-05-04

49

2 – this will be a good addition to facilities in the village and hopefully increase business

· 2023-05-03

48

3. Flexible space for craft fairs, farmers markets, themed markets, and art fairs to increase economic prosperity of the village 4. People need to park by the marina not on village lanes. Parking meter and flat charge not app. 5. Will be forgotten

· 2023-05-03

46

4, When we were children we were able to walk around the port, whilst I understand they can't do this now it would be good if they could see how it's operation is imperative to village and community life.

· 2023-05-02

45

All of them. Far too many builds are being left to rot, vandalised and the rest. I'd personally love a heritage centre and would make a special trip to visit.

· 2023-05-02

44

Port offices to conserve a great historical port and the quaint building of the area, and the important history.

· 2023-04-28



Appendix 1: Proposed Options.

Comments on proposed options and project benefits:

43

I think that all of the options are essential and would benefit the community as a whole and enhance the opportunities for people to engage with the village's history.

· 2023-04-28

42

I especially like the idea of a Heritage Centre. I have long advocated the notion of a heritage facility in Glasson and previously tried to promote the idea of utilising an old Wheelhouse for this purpose.

· 2023-04-28

41

Heritage and first aid

· 2023-04-27

40

Space dedicated to heritage and the potential for an exhibition space to enhance the visitor experience to the village. Also first aid station to support visitors and locals

· 2023-04-27

38

The welfare facilities does seem to be a priority if there is no provision currently.

· 2023-04-26

37

All 5 appeal to me but especially the heritage. Glasson dock has so much heritage and history it's fascinating. The facilities for seafarers is important to me my mum used to run Mission to seamen.

· 2023-04-26

34

In particular, 2,4&5 Like the idea of a location for a defibrillator and a space to see and read about the history of the dock and a welcoming space for seafarers.

· 2023-04-25

33

Archive holding and facilities for port staff and visiting seafarers

· 2023-04-25

32

Port offices with Heritage information

· 2023-04-25

31

Port Offices This initiative will ensure the conservation of the building by reinstating its original use as an administrative base for the port.

· 2023-04-24

29

All of them! The port needs to move forward and all of the proposals will enable this

· 2023-04-24

28

Harbour House will be saved from ruin and if it could serve the port and the local community, that is a bonus.

· 2023-04-24



Appendix 1: Proposed Options.

Comments on proposed options and project benefits:

27

A space for a museum as part of the refurbishment Maybe involve schools for the history side of glasson dock . Basic Cafe facilities as you need to encourage people to make the journey to you. Lovely building.

· 2023-04-22

26

History room with defib , air b N b on upstairs as a flat for visitors

· 2023-04-22

25

I think they are all good ideas. The heritage will be informative and attract visitors. Port offices need to be there to enable the port to grow and function.

· 2023-04-22

24

Point 5 isn't a full time use of space. Accommodation for seafarers – AirBnB whilst not in use to get income? The main thing is to make sure that the reasons it fell into disuse the 1st time aren't repeated so need to make sure it has safe funding.

· 2023-04-22

23

I like the idea of all of those, each is of importance. If you can't have all the 3 main would be Port office, welfare facility and business to help pay for maintenance upkeep.

· 2023-04-22

22

Space dedicated to its history to conserve it for future generations alongside first aid and defib station combine old and new

· 2023-04-22

21

1, 3,4 and 5. These offer something for a wider variety of people.

· 2023-04-22

20

There are serious issues with silting.The dock itself is a far more important part of the seafaring history linking the sea to the canal and should be a safe haven to any sea going vessels. Currently this is not the case.

· 2023-04-22

19

All of the above, but the heritage idea is the one that will attract the most people to the village and people are interested in the history of the working port.

· 2023-04-22

18

This is a great idea . Very keen on the use of HH for the community. All your ideas are welcome and I'm so glad to see that LPC are engaging with the community for the first time. it's the start of a new era of collaboration instead of conflict

· 2023-04-21

17

It would be great to have a place for visitors to use either visiting ships or day tripper.

· 2023-04-21



Appendix 1: Proposed Options.

Comments on proposed options and project benefits:

16

1, 2 and 4.

· 2023-04-21

15

Heritage- especially addressing the history of glasson and transatlantic slavery .

· 2023-04-21

13

Some sort of combination of the above to make full use of the space , a heritage space has great appeal as many people visit the dock and it would be fabulous to learn more about its history

· 2023-04-21

12

3 & 4 this would attract more visitors to the local area and building and would hopefully help the other local businesses

· 2023-04-21

11

The first three are the most important to me. All will help develop the port bringing prosperity to both the port the village and the wider community

· 2023-04-21

10

All of those are brilliant ideas

· 2023-04-21

9

All 5 of the listed points will in my opinion aid the local area and it will be beneficial to have a central point on the dockside for contact. The location will also make this more accessible to the residents and visitors.

· 2023-04-21

8

Could a mobile post office operation be considered?

· 2023-04-21

7

Port offices – taking it back to original use

· 2023-04-20

6

Heritage. As a museum assistant I've found that the history & location of museums are just as important to visitors as the collections. I'd love to direct people to a place in Glasson Dock where they can learn about local history. (& see it myself!)

· 2023-04-20

5

Welfare facilities – although I am DP for the port I am also passionate about seafarers' welfare and I would be happy to advise

· 2023-04-20

4

I think they are all a good idea but I particularly like the Heritage idea.

· 2023-04-20



Appendix 1: **Proposed Options.**

Comments on proposed options and project benefits:

3

Heritage archive, if it can be managed and kept in good repair and not just left to moulder as an aging display which is never updated. But I don't understand the reference to 'existing parking available in the village'

· 2023-04-20

2

All. it will be good to see a disused and run down building brought back to life and used for a genuine purpose. This will help transform the port area and bring business to the port but also to Glasson it's self.

· 2023-04-20

1

All of them are appealing

· 2023-04-17



Appendix 2: Tell us More.

Final comments from respondents:

(**note** any missing respondent numbers are due to the field having been left blank)

56

I think prioritising of heritage would encourage people to visit Harbour House and thus make people aware of other facilities that are being offered.

· 2023-05-15

54

Displays should include a roll call of local merchant seamen who died during both world wars and are not mentioned on cenotaphs as they were not in the armed services. There are hardly any of these veterans left now and they must not be forgotten.

· 2023-05-05

53

A heritage centre combined with a welfare area for staff and users of the Dock, as it is essential to consider their wellbeing. A defibrillator should be fitted outside, as the only other defib is on the other side of the dock

· 2023-05-05

50

It's an excellent proposal to improve the building in a way that is of real use to the port, the village and surrounding area at no cost to the local council/community. It shows the port supporting the community and area.

· 2023-05-04

49

This is a real opportunity to ensure that whatever the port develops adds to the local community and businesses rather than compete with them in any way.

· 2023-05-03

48

Reopen rail link to Lancaster Canal trips to Galgate Sea lock trips to Lune Victoria Hotel included - another museum? Museum and seafarers welfare paramount importance Encourage shops, sort Smoke House opening and electric supply.

· 2023-05-03

46

I would encourage further links with the school, I would also like local people to be able to access the port for example a tour. the port is an important part of the village and life but it also feels like we are kept at arms length with the

· 2023-05-02

42

As an artist and one who is very interested in the heritage of Glasson. Here is a unique opportunity to share historical information, art and artefacts. Also to celebrate the schooner 'Ryeland's' of which I have written an album and play about.

· 2023-04-28

40

Lack of free parking would hinder development of business hub Solar panels are not allowed in Article 4 conservation area

· 2023-04-27

37

All this sounds really good and beneficial to the village whilst going forward and developing is important so is the history and including the school and residents. Thank you

· 2023-04-26



Appendix 2: Tell us More.

Final comments from respondents:

(**note** any missing respondent numbers are due to the field having been left blank)

34

Nothing further to add. An excellent initiative which if approved will have a wide range of benefits for many groups of people including a positive environmental impact

· 2023-04-25

33

As well as the solar panels and economic heating I'd hope you'll consider improved insulation

· 2023-04-25

32

This building is an integral part of Glasson. Without it, the port would probably die. It MUST be brought back to life.

· 2023-04-25

31

This initiative will ensure the conservation of the building by reinstating its original use as an administrative base for the port.

· 2023-04-24

28

Would be good for the village and the economy of the region. Hopefully the beginning of bringing Glasson Dock back to life. Hope it works out and the port continues to grow and prosper!

· 2023-04-24

25

The port is part of Glasson Dock and visitors come to see a working port. Everyone is interested in the history and Harbour House could become a real focus point in the village.

· 2023-04-22

24

See above

· 2023-04-22

22

Please do not let this buildings memory of a once thriving port become lost in modernisation or rack and ruin like some of the historical buildings have in Glasson this place holds lots of good family memories and history of families from old

· 2023-04-22

19

The port has always been part of the community and it is good to hear that it is thriving. It will be good to share this and the history with visitors. This is such a great idea. Thank you for letting us have our say.

· 2023-04-22

18

Great idea - all for it - Parking should be provided for visitors to harbour house in the car park opposite the Caribou. People hot desking , visiting the heritage display, attending meetings, need to park nearer than the Aquavista car park.

· 2023-04-21

14

It would be good to see the building saved & in good use would be a real benefit to the community

· 2023-04-21



Appendix 2: Tell us More.

Final comments from respondents:

(**note** any missing respondent numbers are due to the field having been left blank)

12

Exciting project bringing a lovely property back to it's former glory and at the same time helping other local businesses and the local economy.

· 2023-04-21

11

I would like to see the village community and the port come together, making a success of the port and securing its existence well into the future

· 2023-04-21

10

A very exciting and excellent project.

· 2023-04-21

3

Training, heritage etc will all add to the need for parking and could mean that people park where they obstruct others. A very clear account of how parking for Harbour House is to be handled is necessary.

· 2023-04-20

2

Very happy for the development to happy. Will be good to see the dock used more often, which means it will be dredged and give easier access to Aquavista Marina beyond, meaning that they prosper as well.

· 2023-04-20

